

Business Terms and Conditions

INTRODUCTION

Please review the following general business terms and conditions (the “Terms”) of registration on the website of V Zátíší restaurant. As indicated below, by registering or making a reservation, you confirm that you have read these Terms, comprehend same, have no reservations and consent to same; these Terms shall further become a contractual agreement between you and Zátíší Catering Group a.s., Novotného lávka 5, 110 00 Prague 1, Identification No. 15269574, VAT registration No. CZ15269574 (the “Zátíší Group”).

The webpages operated by Zátíší Group www.vzatisi.cz enable a quick reservation of seat(s) at the restaurant through Apetee service at vzatisi.apetee.com.

PRIVACY POLICY

By making a reservation, you grant consent to the utilization of your personal data for the purpose of provision of restaurant services, without granting consent to any use of your personal data for marketing purposes, as per Privacy Statement relating to Zátíší Group’s business partners, available in full at <https://www.zatisigroup.cz/cz/pdf/gdpr-cs.pdf/>.

By using the web with the consent to the use of cookies, you further consent to the use of information on your visit of the Privacy Statement relating to Zátíší Group’s business partners (see above) for marketing purposes.

MAKING A RESERVATION

Reservation can only be made for a specific time when the restaurant is open. The opening hours of V Zátíší restaurant are provided at the foot of www.vzatisi.cz.

Reservation at V Zátíší restaurant is made at www.vzatisi.cz, specifically, using the reservation form at vzatisi.apetee.com domain.

In the reservation, the guest enters the number of persons, date and time of reservation. Depending on how busy the relevant time slot is, the reservation will either be confirmed automatically, or alternatively, the guest must wait for its email confirmation by the restaurant. Where the reservation is a group reservation or falls on a special day, the restaurant requires advance payment, see the Advance Payments part below.

ADVANCE PAYMENTS

On special days, such as December 31, Valentine's – February 14, Christmas Day – December 25, and other days as determined by the Zátíší Group at its discretion, only a special menu prepared specifically for the relevant special day may be served, and the guest will therefore not be able to choose freely, à la carte. In such cases, the menu and its prices will be published beforehand on the website. The restaurant may require advance payment for reservations falling on special days, starting from a reservation for 2 persons, and such advance payment may amount up to 100% of the menu price.

Where reservation is made for 5 or more persons, V Zátíší restaurant reserves the right to request advance payment of CZK 500 per person.

Where reservation is made for a group of over 10 persons, a private party or customized menu, the reservation shall not be made via the automated Apetee system: instead, the terms can be agreed ad hoc with the restaurant reception at vzatisi@zatisigroup.cz; in such cases, advance payment equivalent to 80% of the menu ordered is generally required.

The advance payment may be made by payment card online via GoPay payment gate in accordance with the business terms and conditions of said payment gate. If the guest wishes to use a different payment method, this can be agreed ad hoc with the restaurant reception at vzatisi@zatisigroup.cz.

For the reservation advance to be deducted from the bill at the restaurant, the restaurant staff need to be shown an electronic or hard copy confirmation of the reservation before the bill is paid.

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VALIDITY AND CANCELLATION OF REGISTRATION

The reservation is transferable, i.e., other persons or user may use the reservation. The reservation can be used on a one-off basis only.

A reservation can be cancelled, and the reservation advance refunded, only within 24 hours from its creation by a message sent to vzatisi@zatisigroup.cz. The reservation cannot be cancelled and the reservation advance refunded at a later time.

WEBSITE CONTENT

Zátiší Group strives to make sure that information provided on the webpages it operates are always current and correct. Nevertheless, incomplete or outdated information may appear on the website, for which Zátiší Group deeply apologizes.

Any and all information, promotional materials, photographs and images published at www.vzatisi.cz are the sole property of Zátiší Group, Zátiší Group reserves all rights thereto, and the same may be further distributed, whether as are or in altered form, solely with Zátiší Group's consent. The www.vzatisi.cz website may further feature promotions of the services or products of Zátiší Group or the contractual partners of Zátiší Group. Zátiší Group reserves the right to make any modifications and alterations on these webpages without prior notice as and when it deems appropriate.

FEEDBACK

Zátiší Group appreciates the opinions and feedback of users. Please send your views and suggestions concerning the restaurants to vzatisi@zatisigroup.cz. Suggestions concerning Zátiší Group should be sent to info@zatisigroup.cz. Zátiší Group reserves the right to quote any submissions sent, with the sender's name included/excluded.

Out-of-court settlement of consumer disputes: In the event that a consumer dispute arises between the Seller and the Buyer, which cannot be resolved by mutual agreement, the Buyer can submit a proposal for out-of-court settlement of such a dispute to the designated entity for out-of-court settlement of consumer disputes, which is the Czech Trade Inspection, the Central Inspectorate - ADR department, Štěpánská 15, 120 00 Prague 2, email: adr@coi.cz, web: adr.coi.cz/.

These terms shall be in force and effect as of October 11, 2019.

Last update: February 11, 2022